What the assistant says to your customers

You can read and change the words a customer reads at each point of the conversation.

Steps

1. Open Configure, then What customers are sent.
2. Pick a message to see the words used now.
3. Change the words and press Save.

Good to know

Some wording is refused on purpose. For example, a message cannot say a job is booked before a technician has accepted it.

The consent question and STOP wording are fixed, because the phone carriers check them word for word.

Customers never see the name Orsa. Your texting assistant uses the name you give it, or just says it is your assistant.