What HQ does, in two minutes

HQ answers your customers, books the work with your team, and carries each job through to being paid.

Steps

1. A customer texts your HQ number, calls it, or uses the chat on your website.
2. HQ asks what they need and how urgent it is, and offers real times from your team's real hours.
3. A technician accepts the job. Nothing is confirmed to the customer until they do.
4. The job carries on in one place: the Quote, the visit, photos, the invoice and the payment.

Good to know

Customers never install an app or make an account. They text, chat or call, and read plain web pages you send them.

Nothing happens on its own. HQ and Orsa can suggest and draft, but a person on your team approves every booking, message and change.

You can switch features on and off for your company, and the plain screens always work, even with the AI switched off.