Routes: each technician’s day as a drive

Routes shows each technician’s stops in order, about how long each drive is, and a better order when there is one.

Steps

1. Open Routes and pick the day.
2. Each technician’s stops are in order, with about how many minutes of driving are between them. Press Open the whole day in maps for directions through every stop.
3. When a better order saves driving, it is shown beside the day. Press Use this order, or Not now.
4. Under Where the vans start the day, put your shop or yard address. Under Vans taken home, add a home address for anybody who starts from home.

Good to know

Nothing moves until you press Use this order. Then each customer is texted their new time, and the technician is told.

When you book a job, the nearest free technician is listed first, with about how much driving it adds.

HQ works out the drive times itself. A stop that is not on the map is left out of them.

https://orshihq.com/help/routes-and-better-order