Quiet hours

Quiet hours are times when nothing is texted to your customers. You choose whether to have them, and when.

Steps

1. Open Configure, then Quiet hours.
2. Choose No quiet hours, or set the time texts stop and the time they start again.
3. Press Save.

Good to know

Quiet hours are kept in each customer’s own time zone.

A text that would go out during quiet hours waits and goes at the end of them. That covers every kind of text, including review requests.

A customer who texts you during quiet hours still gets an answer, because they started the conversation.

https://orshihq.com/help/quiet-hours