Getting help from a person at Orshi

Support can come into your account to help, but only when you let them in.

Steps

1. Contact Orshi at contact@orshihq.com.
2. When support asks to come in, open Configure, then Somebody from support, and press Let them in or say no.
3. Or press Make a one-time code and read it to them on the phone.

Good to know

While support is in, every screen says so and everything they do is recorded. You can end the visit at any time.

https://orshihq.com/help/help-from-a-person