Squeezing in an emergency

When an emergency needs someone now, HQ shows which job could move to make room, and why.

Steps

1. Open the emergency on the Team board.
2. Press What could move? to see the jobs that could make room, with the reason for each.
3. Pick one and confirm. Nothing moves until you do.

Good to know

The customer whose job moves is offered other times.

Emergencies waiting on a phone call are listed at the top of the Team board.