Disputes

If a customer disputes a payment with their bank, you answer through Stripe, and HQ helps you gather the evidence.

Steps

1. Open Money to see the dispute and its deadline.
2. Open the job and download its photos as one PDF.
3. Upload that, with the signed Quote, on Stripe’s dispute page before the deadline.

Good to know

Photos are only shared when you choose to. Location and camera data were removed when they were taken.